

Community Health Worker (Social Navigator) Shadowing Experience

Community Health Worker Responsibilities/Duties Examples

- Support people in developing and using an action plan to increase community connectedness through various supports.
- Provide information about available activities and local resources according to need.
- Person-centered and hands-on – help with phone calls and/or application forms.
- Provide emotional support to assist individuals in overcoming fears/concerns.
- Links individuals to appropriate support so they can self-manage.
- Support individuals in developing skills needed to self-manage.
- Encourage group meetings to increase community support and discuss/share information about helpful local
- resources
- Follow up with individuals referred to create a closed loop system
- Support youth and families in connecting to services.
- Considers the well-being of the complete person, including physical, psychological, social, and spiritual care.
- Be knowledgeable about resources in the community.
- Develop relationships with individuals of diverse cultures and backgrounds.
- Develop relationships with community organizations.
- Ongoing communication with individuals and organizations to monitor access and follow-through of referrals.
- Understand compliance with mandatory reporting.
- Handle privileged client information with integrity.